

Setting up your rent payments.

Paying rent in this office.

Register quicker online
www.rentalrewards.com.au

1. Complete the enclosed form

- Alternatively, use the form provided by your Property Manager

2. Complete & submit the form when you sign your lease:

- **Online:** www.rentalrewards.com.au
- **Scan & Email:** forms@rentalrewards.com.au
- **Fax:** (02) 9352 3120
- **Mail:** Reply Paid 79683, Balmain, NSW 2041

3. Once set up, you will receive a confirmation email.

Payments will then be processed and you can view/ update your payment details and access exclusive offers via www.rentalrewards.com.au

Any additional queries about paying your rent?

- ask your Property Manager for a 'Rent Payment Info Sheet'.

Things to know:

* A \$2 transaction fee will be applied to all credit/debit card transactions. Payments between \$1,000 and \$5,000 by some card categories (e.g. premium cards) may attract an additional \$10 transaction fee. Payments over \$5,000 by card will attract a 1.76% fee only. For exact fees for your rent amount and card type, register online.

The \$5 monthly service fee will be charged quarterly on 1 December/ March/ June/ September.

+ The earning of credit card reward points and the availability of interest free days are subject to the terms of your credit card. You must provide your Qantas Frequent Flyer or MYER one membership number on the Tenant Registration form to receive points or Shopping Credits, which will be awarded within 8 weeks of your first applicable payment.

Qantas Frequent Flyer: You must be a member of the Qantas Frequent Flyer program to earn points. A joining fee may apply. Membership and points are subject to the terms and conditions of the Qantas Frequent Flyer program.

MYER one: All Shopping Credits are subject to the terms and conditions of the MYER one program.

^ All offers are as per the terms and conditions of the relevant organisation and are subject to change.

All transactions appear on your statement as: "REAL ESTATE PAYMENT-RR, AUSTRALIA"

Rent payment solution provided by Rental Rewards ACN 056881942.

All fees include GST.

Direct Debit Service Agreement:

Drawing arrangements: We will advise you, in writing, the details of the direct debit drawing arrangements (amount/frequency/commencement date) at least 1 calendar days prior to the first drawing. Where the due date falls on a non-business day, we will draw the amount on the next business day. We will not change the amount or frequency of drawing arrangements without your prior approval. We reserve the right to cancel the direct debit drawing arrangements if two or more drawings are returned unpaid by your nominated Financial Institution & to arrange with you an alternative payment method. We will keep all information pertaining to your nominated Financial Institution account private & confidential.

Your rights: You may terminate the drawing arrangements or stop payment of a drawing at any time by giving notice to us, which should be received by us at least 5 business days prior to the due date. You may request change to the drawing amount and/or frequency of drawings by contacting us & advising your requirements no less than 5 business days prior to the due date. Where you consider that a drawing has been initiated incorrectly, you should take the matter up directly with us.

Your responsibilities: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by your Financial Institution. It is your responsibility to advise us if the account nominated by you to receive drawings is transferred or closed & to arrange with us a suitable alternative payment method if the drawing arrangements are cancelled either by you or your Financial Institution.



- ✓ Choice of payment methods
- ✓ Free SMS/ Email Reminders or choose 'Set & Forget' payments
- ✓ Pay by Bank Account, Credit Card or Debit Card
- ✓ Online payments, payment history & update details
- ✓ Exclusive offers & discounts



Paying rent in this office.

In this office, we ask all our Tenants to pay rent using these options to ensure that your payments are quickly received, identified and recorded.

This also helps reduce queries to you, assist office efficiency and improve our service to you. You can also benefit from reward points and other offers.

Payment Options:

1. Automatic 'Set & Forget'

- Payments processed automatically when due.

2. SMS or Email 'Rent Reminders'

- Receive reminder & simply reply 'YES' to pay or pay online.

Pay By:

1. Credit/ Debit Card:



- Earn reward points* on every dollar of rent paid.
- Receive 1,000 Qantas Frequent Flyer points or MYER one Shopping Credits with your first payment when you pay by credit/debit card*.



2. Bank Account:

- Pay rent from your savings or cheque account.
- Convenient but not as rewarding as credit card payments.
- Bank Account payments: NO transaction cost for unlimited payments.



Rewards Club:

- Receive ongoing access to exclusive discounts & special offers*
- All discount & offer details are online and in regular update emails.



All for a monthly membership fee* of \$5

- ✓ NO cost SMS/Email 'Rent Reminders'
- ✓ NO cost & unlimited ability to update details
- ✓ Your choice of payment options above
- ✓ Unlimited access to Rewards Club discounts & offers
- ✓ Secure online payment history & more

Rent Payment Set Up Form – USE CAPITALS & SUBMIT AS PER DETAILS OVERLEAF

1 Agent Details

Agent Name

Suburb

Agent ID – If known

2 Tenant Details

Tenant ID – If known

Title

Given Name

Surname

Address

Suburb

State

Postcode

Daytime Contact – mobile preferred

Email

Mobile & Email required for Rent Reminders.

Qantas Frequent Flyer/ MYER one Number

3 Payment Method

A. 'Set & Forget' – automatic payments

B. 'Rent Reminders' – Receive SMS or Email & simply reply "YES" to pay

4 Next Rent Due

To ensure your Agent receives your rent on time, allow up to 3 days for funds to clear your account.

5 Rent Amount & Frequency

Monthly Fortnightly Weekly

6 Lease End Date

For informational use only – payments and/or reminders continue until cancelled by you.

7 Payment Details

Credit / Debit Card Payments

Credit Card Number

Name on the Card

Expiry Date

or Bank Account Payments

Bank

Branch

Account Name

BSB

Account No.

DECLARATION: I hereby register with Rental Rewards ACN 056881942 (RR) & authorise RR to process payments from my nominated account including a \$5 monthly membership fees (applied quarterly) and a credit/debit card fee of 11% of the transaction value plus \$2 processing fee. Some payments between \$1,000 and \$5,000 by some card categories may attract an additional \$10 transaction fee. Card payments over \$5,000 will attract a 1.76% fee only. By signing this TRF, I confirm the information above is true & correct, that I have read, understand & agree to be bound by the TRF, DDSA & TC. I understand that this arrangement will remain in place until such time as it is cancelled by me or RR.

DIRECT DEBIT REQUEST: I/we request that moneys due in terms of the repayment arrangements covered by this document, be drawn by Rental Rewards Pty Ltd (User ID 321418) under the Direct Debiting System from my/our account stated below. I/we acknowledge that this Direct Debiting arrangement is governed by the terms of the Direct Debit Service Agreement received from you.

You receive access to exclusive discounts & offers which we will regularly inform you of – select this box if you do not wish to receive these offers.

Please Sign Here _____ Date / /

Source: AGENT